



## UPA HOME CARE PRICING SCHEDULE

Effective 25 August 2022

### Home Care Services

A Home Care Package provides coordinated care and services that help senior Australians to live safely and independently in their own home for as long as it is safe and appropriate to do so.

	30 minutes or less	\$ per hour	After 8pm before 6am
<b>Monday – Friday 7am – 7pm</b>	46.20	61.00	70.15
<b>Saturday 7am – 7pm</b>	63.00	90.00	101.25
<b>Sunday 7am – 7pm</b>	73.00	105.00	118.12
<b>Public Holidays 7am – 7pm</b>	105.00	150.00	168.75

**Minimum Service Time 1 hour:** Some services are eligible for 30-minute visits  
**Travel Costs to Visit You:** No cost for the first 15kms. Travel greater than 15kms to/from consumer's home or a UPA Office will incur a charge of \$1.30/km plus travel time at the hourly rate.

### Transport

We can take you to medical and other appointments, shopping, social outings – just tell your Home Care Coordinator where you would like to go

#### Minimum Service Times:

Transport drop off/pick up - 30 minutes at the Home Care Service rate above, rounded up by 15-minute increments  
 Escorted Transport/appointments - charged at the hourly Home Care Service rate above, rounded up by 15-minute increments

Unaccompanied shopping and errands - charged at the hourly Home Care Service rate above, rounded up by 15-minute increments

**Transport service = \$1.30 per km**

### Nursing Services – Registered Nurse

Our Nursing Services provide a range of assessments and clinical support such as complex continence management, medication administration, stoma care, wound care and palliative care.

*'Nursing' is for services delivered by a Registered Nurse and excludes the costs of goods.*

<i>(Services outside these hours by negotiation, additional costs apply)</i>	30 minutes or less	\$ per hour	After 8pm before 6am (1 hour service)
<b>Monday – Friday 8.30am – 5.00pm</b>	\$68.00	\$97.00	\$109.12
<b>Saturday 9am – 5pm</b>	\$102.00	\$146.00	\$164.25
<b>Sunday 9am – 5pm</b>	\$116.90	\$167.00	\$167.00
<b>Public Holiday 9am – 5pm</b>	\$167.00	\$238.50	\$238.50

**Minimum Service Times:** 30 minutes' minimum charge. All services rounded up in 15-minute increments  
 \*Not all services are eligible for 30-minute visits

\*UPA Service Price Guide is reviewed annually on 1 July, but we may amend fees at other times with one month's notice. Service charges from external agencies may change at other times.

<b>Cancellation of Service</b>	
24 hours' notice	No Charge
Less than 24 hours' notice prior to scheduled service or not home when staff arrive for scheduled service	The scheduled service cost will be charged

<b>Package Management &amp; Care Management</b>					
<p><b>Package management</b> is the ongoing organisational activities associated with ensuring the smooth delivery and management of a home care package. It may include the costs for preparing monthly statements; managing package funds; and compliance and quality assurance activities required for home care.</p> <p><b>Care Management</b> Includes reviewing the care recipient's Home Care Agreement and care plan, co-ordinating and scheduling care, and services, ensuring care and services are aligned with other supports, liaising with the care recipient and the care recipient's representatives, ensuring that care and services are culturally appropriate, and identifying and addressing risks to the care recipient's safety.</p>					
Service		Level 1	Level 2	Level 3	Level 4
Package Management		\$0.00	\$5.60	\$9.50	\$11.20
Care Management <sup>#</sup> –Self Managed	Daily fee	\$3.20	\$4.20	\$8.10	\$13.20
	Time per fortnight	20 minutes per fortnight	30 Minutes per fortnight	45 minutes per fortnight	60 minutes per fortnight
Care Management <sup>#</sup> – Comprehensive support	Daily fee	\$4.70	\$6.40	\$15.10	\$24.60
	Time per fortnight	30 minutes per fortnight	45 minutes per fortnight	60 minutes per fortnight	80 minutes per fortnight
Set Up Fee/Exit Amount	UPA <b>does not</b> charge a set-up fee or an exit fee.				
Basic Daily Fee	UPA Home Care does <b>not</b> charge the basic daily fee if you do not need the extra income in your home care package budget for your care and services.				

<b>Additional Care Management</b>	
<p>Our Home Care Packages include built in Care Management<sup>#</sup>, but at times additional support is needed and we are here to help. If your care requirements determine more time is needed than that allocated, this can be provided at an additional Care Management rate.</p>	
<b>Monday - Friday – 8.30am – 5pm \$90.50/hour</b>	
(Additional cost outside business hours & Care Management outside of the core Care Management tasks, assessments & reviews)	

<b>Sub-Contracting Arrangements</b>	
<p>UPA is happy to work with other service providers of your choice or to facilitate equipment or other goods as part of your Home Care Package. However, we need to make sure they meet the necessary public health orders or legislative requirements and may require a contractor to enter into an agreement with UPA, who will undertake routine monitoring and annual compliance reviews.</p> <p>UPA will only charge separate sub-contracting fees if the sub-contracting arrangement is at the consumer's requests. Any costs associated with provider initiated sub-contracting arrangements will be incorporated into published direct costs or through care management and package management fees and will be reasonable and justifiable.</p>	
<b>Account Handling Fees</b>	
<p>Account handling fees for purchases of products at the consumers request will attract a handling fee of 10% this is negotiable with your coordinator for invoices over \$500.00</p>	